



Ivy Hills Residents' Association - Facebook Policy

General Purpose

The Ivy Hills Resident's Association Facebook page is intended to be a positive and safe place for the Residents of Ivy Hills to connect online with each other. It is intended to be a place to share experiences about living in the Ivy Hills area and to discuss items of relevance to the entire neighborhood. Some examples of our Purpose in sponsoring this page:

- It's a place to post notice of events that may be happening in the neighborhood or nearby.
- It's a place to post information such as a lost pet or notice of a road closure.
- It's a place to share information about a favorite new restaurant.
- It is a place to share immediate safety concerns (always call 311 / 911 first!).
- It's a place for notices of neighborhood youth businesses - drink stands, lawn mowing, babysitting, etc.
- It's a place for a single notice describing the start-up of a local business that is of interest to residents.

It's these types of items and so much more. Any postings that are not in the spirit of this General Purpose and are not defined as violations in the Rules below may be subject to Admin review and removal.

Specific Rules

- #1. This page is not a forum for airing disputes between neighbors or between neighbors and local businesses.
- #2. No fighting, name calling or making anyone feel bullied or criticized in this group. There will be no cursing in this group – ever. All defamatory, abusive, profane, threatening, offensive, or illegal comments are strictly prohibited. No discriminatory comments regarding race, ethnicity, religion, gender, disability, sexual orientation or political beliefs. Think before you post! Respect the privacy of others. If you are going to comment, be friendly, be fair and use common sense. Posting of comments is meant to stimulate conversation, **not to create contention**.
- #3. Do not advertise any items for sale such as a house, car, personal items, etc. or continuously advertise your business on this page. Please use the New Ivy Hills Marketplace page <https://www.facebook.com/groups/NewIvyHillsMarketplace> or use the Business Directory located on the Ivy Hills web page (<http://www.ivyhills.org/business-directory.html>) for items of this nature.
- #4. All differing opinions are to be treated with respect, unless they violate Rule #2 above. Treat your fellow Facebook group members and neighbors with that same respect.
- #5. Do not post graphic or disturbing photos, videos and other media in this group.
- #6. Group members who have been repeatedly reported to the Admin or flagged by other group members, members that have blocked Admins or Board Members from seeing postings and members who have been reported directly to Facebook as violating community standards, may be Removed from the page at the discretion of the Admin.



#7. The list of posts below will be deleted when identified by an Admin, however, this is NOT an exhaustive list (see Purpose above):

- a. Posts personally critical or abusive of others
- b. Posts that are disputes among neighbors or businesses
- c. Posts about 'blocking' members
- d. Posts discussing Admin decisions and / or rule violations
- e. Posts that are potentially libelous or are in breach of Facebook policies
- f. Posts deemed unsuitable for an audience that could be as young as age 13
- g. Posts that are causing / starting drama (demonstrably starting an argument) in the group

Violation of any of the Rules (other than Rule #6) will result in a Warning to the member. Further violations of the Rules will result in a member being either Muted or Removed from the page, depending on the severity of the violation and the frequency and history of previous violations.

PLEASE DIRECT ALL COMPLAINTS OR QUESTIONS REGARDING ADMIN DECISIONS TO THE MEMBERS OF THE ADMIN TEAM VIA E-MAIL ADDRESSES POSTED ON THE IHRA WEBSITE. ALL SUCH MATTERS ARE TO BE CONDUCTED VIA PRIVATE MESSAGE ONLY, ANY SUCH COMPLAINTS POSTED TO THE FACEBOOK GROUP IN ANY VIEWABLE MANNER WILL BE DELETED WHEN IDENTIFIED BY AN ADMIN. REPEATED POSTING OF THIS NATURE TO THE GROUP WILL RESULT IN YOUR REMOVAL FROM THE GROUP.

These Guidelines are subject to revision by the Admins at any time to improve the overall experience of this Group. Notice of revisions will be posted to the Page and will be deemed accepted by all Members that continue to utilize the Page.

Initial Issuance July 22, 2018